



2023 - 2024

Annual Report



Strengthening Families, **Creating Change**

Dear Friend,

Every day at SCAN, we work to protect children from harm and help families heal from the trauma of abuse and neglect. Our mission has always been to build a safer, more compassionate community. As the need continues to grow, your support has made it possible to meet the challenges of today.

This past year, SCAN provided critical services to over 1,145 children and 811 adults, offering support, education, and hope. Through prevention efforts, we also reached more than 4,300 adults, equipping them with the tools to create safe, nurturing environments for children. Each of these numbers represents a life touched, a family supported, and a step toward a stronger community.

Every day we encounter families exhibiting incredible resilience in the face of heartbreaking struggles. Through our trauma-informed, strengths-based approach, we walk alongside families on their journeys from trauma to healing. And none of this would be possible without you. Your generosity enables us to support children and families at every stage of their path to healing.

This annual report reflects the impact of your commitment and the strength of our shared mission. Together, we're building a community that values and cares for every child. Thank you for believing in SCAN's work and for helping create a brighter, safer future for children and families.

With Gratitude,

Jeanine Harper
Executive Director



How many children and families does SCAN impact?

1,956

SCAN served 1,145 children and 811 adults

Helping children and families directly affected by abuse or neglect

4,300

SCAN prevention efforts reached approximately 4,300 adults

Through trainings on child abuse prevention, trauma-informed practices, and positive parenting



Mission & Values

SCAN's mission is to prevent and treat child abuse and neglect throughout the Greater Richmond area by protecting children, promoting positive parenting, strengthening families, and creating a community that values and cares for its children.

In all its work, SCAN commits to upholding the following Core Values:

- **A Whole Person Approach**
- **A Trauma-informed Lens**
- **A Strengths-based Perspective**
- **Social Justice & Equity**
- **Partnership**
- **Growth & Innovation**

SCAN's 5 Programs

SCAN provides awareness, support, advocacy, treatment and education through its five programs:

- **Family Support Program (FSP)**
- **Child Advocacy Centers (CAC)**
- **Richmond & Petersburg Court Appointed Special Advocates (CASA)**
- **Circle Preschool Program (CPP)**
- **Community Programs (CP)**



Uniting Talents, Protecting Children

“They were all very nice people and helped me to feel safe and protected; also said that I can talk to them whenever I need to.”

–Child’s survey response about their experience at the CAC



Meet our dedicated team of professionals who have contributed their expertise, passion, and collaboration to drive our success.



Child Advocacy Center

The CAC helps children and youth who have experienced sexual or severe physical abuse, including witness to violence. CAC's innovative, multidisciplinary response dramatically improves the investigation, treatment and prosecution of these cases. It is a safe, welcoming place for children and caregivers to receive coordinated, comprehensive services, including forensic exams and interviews; family advocacy; and ongoing, intensive mental health treatment.

Our CAC works with **10 jurisdictions** in the Greater Richmond region to facilitate Multidisciplinary Teams consisting of various service providers involved in child abuse cases (law enforcement, child protective services, prosecution, mental health, medical services and victim advocacy).

The Richmond and Henrico CACs served a total of **856 children** through forensic interviews, trauma-focused treatment, and MDT case reviews, along with **448 caregivers**.



CASA

CASA recruits, trains and supervises volunteers who advocate for the best interests of children who come before the Juvenile & Domestic Relations District Court on petitions of abuse or neglect.

SCAN expanded our City of Richmond CASA program during the 2024 fiscal year to begin the course

of the year, we had a

total of **104 active volunteers**

who served 189 children and

closed 62 cases. Volunteers

spent a total of 5,927 hours on

their cases and traveled more

than 25,000 combined miles.



Family Support Program

FSP promotes positive parenting and strengthens parent-child relationships to prevent the occurrence—or reoccurrence—of abuse and to minimize its impact. FSP's intensive 20-week treatment program increases protective factors and enhances parenting knowledge and skills. Group participation fosters an understanding of how caregivers' early experiences and belief systems influence parenting. Concurrent children's groups help strengthen children's communication and social skills, self-esteem, empathy, and ability to express and manage their feelings.

FSP directly served **328 caregivers and 74 children** during the 2024 fiscal year through 20-week treatment groups and secondary groups.



Circle Preschool Program

CPP offers children high-quality, early educational experiences and intensive therapeutic interventions to enable healing from trauma and support children's academic and social-emotional growth and development. In addition to serving children through full-time enrollment in our year-round classrooms, CPP offers mental health treatment, family advocacy and wraparound support to caregivers. We also provide graduates and incoming students with outpatient mental health treatment and support as needed.

In our 2024 fiscal year, CPP served **26 children and 35 caregivers**.



Community Programs

CP encompasses SCAN's prevention programs and initiatives at the community, state, and organizational levels. CP promotes the advancement of protective factors and trauma-informed approaches in organizations, communities, and systems.

CP activities include training and consultation, special campaigns and events, primary prevention with caregivers, state-level and national prevention work, trauma-informed education, and leadership of the Greater Richmond Trauma-Informed Community Network (TICN) and Virginia's statewide network of TICNs.

CP staff serve as subject matter experts in the areas of trauma-informed practice, organizational wellness, child abuse prevention, community engagement and advocacy, and building individual and community resilience. In the 2024 fiscal year, CP engaged **over 4,300 people** through trainings, workshops, and film screenings. We also developed a website and four e-learning modules to raise awareness about trauma and resilience and to highlight the work of Virginia's TICNs.



In 2024, the CP team launched a new initiative, "Finding Me Beyond Trauma." This 12-week train-the-trainer program, led by our Community Engagement Specialist, empowers individuals with lived experience to raise awareness and resilience in the Richmond community.



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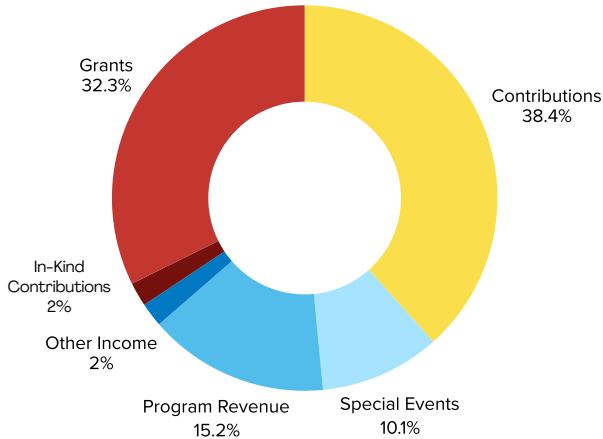
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“Being a CASA
gives a voice to those
who don’t have one. My
relationship with the children
I am advocating for touches
me directly. The work can be
challenging but also so
rewarding and impactful.”
-CASA Volunteer

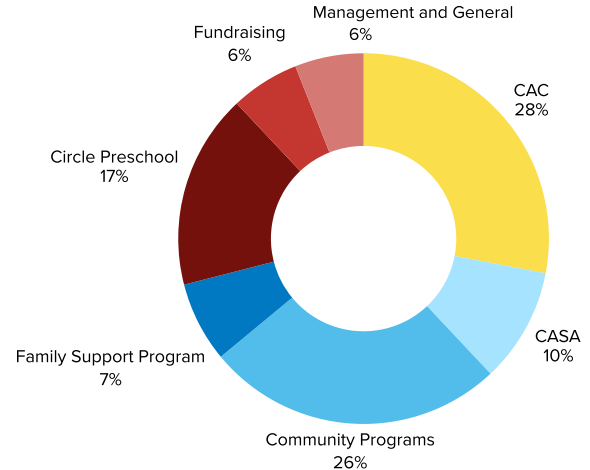


Financial Position

Revenue
\$4,193,932



Expenses
\$3,744,933



**\$100,000 and Above**

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"I have described Circle as feeling like a hug through some very difficult times. Knowing that my daughter had a place to go, where they could/can provide her the emotional support she's needed, has been the biggest gift... I have seen such a tremendous difference in my daughter that I can directly contribute to her teachers and the other staff. They do an amazing job helping the kids feel safe, teaching them boundaries, helping them learn and practice coping skills."

-Caregiver of Circle Preschool Student

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"This training will very helpful for the work that I do, I am constantly interacting with families and often times, I listen to wide-range of trauma that those families have endured. Being in this training gave me the perspective that I am not alone with it comes to having compassion fatigue and that there are resources that I can receive to help me."
 -Impact of Trauma Exposure on Professionals Training Participant

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